

# EDCO

edcodisposal.com

*“We’ll Take Care of It”*

## New Three-Cart Solid Waste Collection Option for Three- and Four-Unit Properties

The City of El Segundo conducted an extensive, competitive process to select the service provider best suited for the collection and disposal of trash, recycling and green waste at reasonable rates. Founded in 1967, *family owned and operated* EDCO was chosen as the City’s new residential hauler for one- and two-unit properties because of a demonstrated commitment to providing superior customer service to numerous Southern California communities.

**Three- and four-unit properties have the option to subscribe to EDCO’s new collection service.** *If you want to sign up for EDCO’s three-cart automated residential service, please call EDCO’s Customer Service Office at (310) 540-2977.*



## Transition Date

**Effective May 1, 2019**, EDCO will provide waste and recycling services to one- and two-unit properties in the City of El Segundo. As this date approaches, our entire team is preparing for a seamless service transition.

## Important Information Inside...

*Please review the information in this brochure for an initial overview about EDCO’s state-of-the-art three-cart automated collection program.*



## New Automated Collection

*Fully automated waste collection is a state-of-the-art waste removal system that is extremely efficient and results in a clean and orderly appearance on waste collection day.*

EDCO’s fleet of Renewable Natural Gas (RNG)-powered automated trucks are equipped with a robotic arm that mechanically lifts and empties the new automated carts into the truck. Compared to conventional fuels, RNG provides significant emission reduction and further reduces Greenhouse Gas (GHG) effects over the use of natural gas.

If you select EDCO’s services, EDCO will implement automated trash, recycling and green waste collection service and your regular collection day may change. EDCO will notify residents of their new collection day in advance if it changes.



# If You Select EDCO's Three-Cart Residential Collection Service You Will Receive...



## Automated Collection Carts

EDCO will collect household trash, recyclable items and greenwaste once a week separately in three different automated collection carts.

## EDCO's Residential Collection Service

### New Automated Collection Carts

New automated trash, recycling and greenwaste carts will be delivered to all newly subscribed properties **starting April 24, 2019**. An informational tag will be attached to your carts that will offer pertinent information and a collection day-change reminder.

New automated trash and recycling collection will begin for each unit starting May 1, 2019 on your designated collection day.

### Three Separate Collections

EDCO will collect household trash, recyclable items and greenwaste separately in three different colored carts: gray for trash, blue for recycling and green for green waste and organics, such as food scraps.



## Smaller Cart Sizes Available

After 2 weeks of receiving the new carts, residents who desire a smaller cart can call EDCO's Customer Service Office at (310) 540-2977 and EDCO will gladly replace your carts with smaller ones.

Please note that a smaller cart size will not affect your monthly rate.







## Trash Cart

EDCO will provide each unit with a 95-gallon gray automated trash cart for weekly trash collection.

Use your gray trash cart to dispose of non-recyclable household trash. Residents can request one (1) additional gray trash cart.

### ▶ Will just one automated trash cart hold a week's worth of trash?

**For most residents, yes.** This should be more than enough capacity for most families, particularly when recyclables and yard waste are separated properly for recycling. A 95-gallon capacity cart will hold as much trash as three standard trash cans.

### ▶ What if my new carts don't fit through my gate or I am physically unable to move the 95-gallon carts?

Those residents who are unable to physically move the cart or have space constraints would be offered smaller sized carts totaling the 95-gallon capacity.



## Recycling Cart

EDCO will provide each unit with a 95-gallon blue automated recycling cart for weekly collection.

Use your blue recycling cart to recycle household containers, mixed paper, newspaper, cardboard and beverage containers marked ♻️ - ♻️, labeled "CA Redemption Value" or "CA Cash Refund," all mixed together in your recycling cart. Please help prevent contamination by not placing any trash or non-recyclable items in your blue recycling cart. Residents can request up to two (2) additional recycling carts.

For a complete list of recyclable material accepted in the blue cart, please refer to our website, [edcodisposal.com](http://edcodisposal.com), click on the Residential Service tab, and under Curbside Pick Up click on Recycling.

### ▶ Does all recycling material have to be in the blue automated cart to be collected?

The automated collection truck can only pick up the specially designated cart provided by EDCO. Boxes should be broken down and flattened to fit inside the recycling cart.



## Green Waste Cart

EDCO will provide each unit with a 95-gallon green automated green waste cart for weekly collection.

Use your green cart to separate green waste material such as landscape and pruning waste, nonhazardous wood waste and organics, such as food waste, all mixed together. Sod and ice plant are acceptable in small quantities. Due to the weight of those materials, fill the cart only half full. Residents can request up to two (2) additional green-waste carts.

For a complete list of green waste material accepted in the green cart, please refer to our website, [edcodisposal.com](http://edcodisposal.com), click on the Residential Service tab, and under Curbside Pick Up click on Green Waste.

### ▶ Does green waste need to be bagged?

**No, please do not use plastic bags as they do not compost!** All green waste material must be placed loosely inside the green waste cart for collection. Any material left outside the cart cannot be collected.

# FAQs

## Facts You Need to Know

## *On the Road to Zero Waste...*

## EDCO is at Your Service!

### **Do I need to contact EDCO to subscribe to service?**

**Yes.** If a three- or four-unit property chooses to start collection services with EDCO, the owner or property manager needs to contact EDCO to subscribe to service by calling EDCO's Customer Service Office at **(310) 540-2977**.

### **Do all units within three and four-unit properties need to subscribe to EDCO?**

**Yes.** If a complex chooses EDCO as their new service provider, all units must be included in the service agreement (i.e. only two units in a four-unit complex cannot sign up for service. It is required that all four units are included).

### **Is the overall rate the same as single-family and duplex residential service?**

**Yes.** The overall automated three-cart rate and scope of service is the same. EDCO has agreed to provide three- and four-unit properties the same rate as one- and two-unit properties (\$21.26). Please note however, the City is not paying any portion of the rate for three- and four-unit residential service.

### **Will my collection and street sweeping day change?**

**Possibly.** To assist and ensure smooth collection routes throughout the City, a change in your current collection day may occur. EDCO will collect household trash, recyclable items and green waste once a week, Monday - Thursday, and street sweeping will take place Monday - Friday. A collection day map and an interactive collection day lookup feature is located online at [edcodisposal.com](http://edcodisposal.com) (enter zip code 90245) under the Service Schedule tab.

### **Why did my sweeping day and/or time change?**

As with all cities in California, the City of El Segundo is required to comply with certain Federal and State environmental program mandates. Compliance with the solid waste mandates was the main reason for the switch to automated trash collection, while the storm water pollution prevention program requires the City to operate and maintain effective street cleaning operations to ensure trash does not get into the storm drain system (and ultimately on our beaches, and in our harbors and the ocean).

While the benefit of the new four-day trash collection cycle is that there will be no trucks on City streets on Fridays, it did require some modification of the street sweeping days and times. The City's goal is to minimize the impact to the residents and maximize parking areas adjacent to no-parking areas.

### **Can I use regular trash cans or trash bags if I fill my automated cart before my collection day?**

**No.** The automated waste collection trucks can only pick up the automated carts provided by EDCO. The mechanical arms that empty automated carts cannot pick up smaller objects such as standard trash cans or plastic bags.

### **Why Automated Collection?**

Fully automated waste collection is a state-of-the-art waste removal system that is extremely efficient and results in a clean and orderly appearance on waste collection day. EDCO's Renewable Natural Gas (RNG)-powered automated collection trucks are equipped with a robotic arm that mechanically lifts and empties the new automated carts into the truck.

### **Are there three separate collections?**

**Yes.** All collection services will be provided on one day per week for each material-trash, recycling and green waste.

### **Why a Separate Collection for Green Waste?**

Green waste makes up approximately 20-30% of the waste stream. In order to comply with the State of California's goal to divert 75% of the waste stream from landfills, EDCO is enhancing your recycling program to include a separate green waste collection. Collecting green waste separately will help us reach diversion goals and help preserve the life of our landfills by reducing methane emissions.

### **How many carts will each three- and four-unit property receive?**

EDCO will deliver at a minimum one gray 95-gallon trash cart, one blue 95-gallon recycling cart, and one green 95-gallon green waste cart per unit. Units may request one additional gray trash cart, two additional blue recycling carts, and two additional green waste carts. An EDCO Field Representative can visit your property to help if you are considering commercial dumpster service. Please call our Customer Service Office at (310) 540-2977 to schedule a visit.

### **Where should carts be placed for collection?**

Carts should be placed at street level with the wheels against the curb. For residents who are picked up from an alley, please continue to place carts where manual cans were collected.

### **When will new carts be delivered?**

New 95-gallon automated trash, recycling and greenwaste carts will be delivered to all newly subscribed properties starting April 24, 2019. An informational tag will be attached to carts that will offer pertinent information and a collection day-change reminder.

### **What do I do with my old trash cans?**

If you do not want your old trash cans, please place a note on them indicating you no longer want them and put them out at the curb on your collection day *the week following the delivery of your new carts*. You may also keep your old cans and reuse them for other household needs.

### **Will special trash events and bulky item pickup services still be offered?**

**Yes.** If a three- or four-unit property chooses to subscribe to EDCO's residential three-cart service (commercial dumpster customers do not qualify), residents can contact EDCO and schedule four bulky item pickups per year of up to six items each pickup. EDCO will also host two city-wide cleanup events and two document shredding events per year, which will also include free mulch that residents can pickup. Upcoming special event dates, locations and times can be found under the Events tab on the homepage of our website, [edcodisposal.com](http://edcodisposal.com).



# Online Resources

## edcodisposal.com

enter zip code 90245

El Segundo residents have access to EDCO's dedicated community website.

### Collection Day Lookup

Residential customers will be able to look up their collection and street sweeping day with a click of a button! A collection day map and an interactive collection day lookup feature is located under the Service Schedule tab.

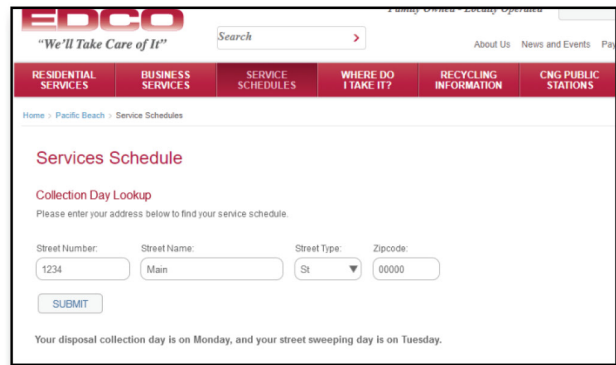
### News and Events

EDCO's website features communication tabs with news and events specific to El Segundo. Here you can find service alerts, upcoming cleanup and shredding events & environmental news.

### Stay Connected with EDCO

Stay connected with EDCO by registering your email address through our website and receive periodic notifications regarding service alerts, upcoming events and environmental news pertaining to El Segundo.

Subscribe by going to edcodisposal.com and entering your zip code. On our homepage, enter your email address in the designated email box and click on SUBMIT.



### Text with EDCO

Text messaging has become a form of communication that many of us are using on a daily basis. We often find ourselves on the go with no time to be on the phone or sitting in front of a computer. El Segundo residents can communicate with one of our friendly customer service representatives via text messages!

Text messaging offers customers another convenient way to efficiently communicate questions and requests with EDCO's customer service office. Text us today at (562) 203-0295! EDCO responds to texts during business hours, Monday - Friday, 8:00 a.m. - 5:00 p.m.

## New Quarterly Billing

### Transition to Billed Service New Quarterly Fees

*As of May 1, 2019,  
EDCO will start  
billing for residential  
waste and recycling  
collection services.*

If you chose EDCO, we will provide quarterly billing for waste and recycling collection in advance of service effective May 1, 2019.

- **Three and Four-Unit Properties**    **\$21.26/month/unit**

Along with EDCO's superior customer service, residents will experience enhanced collection services, expanded recycling programs, special collection events, and more!

### WAYS TO PAY YOUR BILL

#### ☎ Pay-by-Phone

EDCO accepts payments by phone using your Visa®, MasterCard® or Electronic Check, 24 hours a day, seven days a week! This free automated service is fast, easy and secure.

#### 💻 Pay Online

EDCO accepts payments online at edcodisposal.com. Payments can be made on a one-time basis or set up an account for automatic payments.

#### ✓ Easy Pay

EDCO offers a paperless option to pay your bill. Choose to sign up for our FREE Easy-Pay program and future bills will be paid by automatic deduction from your checking account. Save paper and postage.





950 E. 27th Street • Signal Hill, CA 90755

# NOTICE

Important  
Information Inside  
About EDCO,  
El Segundo's New  
Waste &  
Recycling Collector!

## Learn More at Community Meetings

*EDCO understands that questions may arise during this time of change and we are here to help.*

EDCO will hold community meetings throughout the City to share important information, highlight new services and to directly answer any questions residents may have. At these meetings, residents will also have a first-hand opportunity to check out EDCO's new automated collection carts.


Below, please find EDCO's scheduled community meeting dates and times. Should you like to schedule a meeting for your homeowners' association, community group or service club, please call **Marty Simonoff at (714) 522-8344 ext. 2246 or email [martys@edcodisposal.net](mailto:martys@edcodisposal.net)**.

- **Friday, March 22nd**    **7 p.m.**    City Hall, Council Chambers, 350 Main Street
- **Saturday, March 23rd**    **11 a.m.**    City Hall, Council Chambers, 350 Main Street
- **Tuesday, March 26th**    **11 a.m.**    El Segundo Public Library, Friends of the Library Room, 111 W Mariposa Avenue
- **Saturday, March 30th**    **11 a.m.**    Joslyn Center, Social Hall, 339 Sheldon Street
- **Wednesday, April 3rd**    **7 p.m.**    City Hall, Council Chambers, 350 Main Street
- **Saturday, April 6th**    **11 a.m.**    City Hall, Council Chambers, 350 Main Street



*Please do not hesitate to contact our office and speak with a customer service representative. EDCO will answer any questions you may have about your new carts and try to resolve any situations you may come across.*

*Remember, just call EDCO and "We'll Take Care of It!"*

 950 E. 27th Street  
Signal Hill, CA 90755

 (310) 540-2977

 Text (562) 203-0295

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Customer Service Manager

 [edcodisposal.com](http://edcodisposal.com)



*CONTACT EDCO TO SUBSCRIBE TODAY! More service details, collection information, cart dimensions and limits, etc. will follow in another informational mailer in April.*