

# Introducing EDCO's New Collection Programs & Automated Collection Service!



Important Information About EDCO's New Waste and Recycling Collection Programs



**Coming Soon!**

*Automated trash, recycling and green waste residential collection.*

**Effective May 1, 2019**, EDCO will provide waste and recycling services to residents in the City of El Segundo.

As this date approaches, our entire team is preparing for a seamless service transition.

## EDCO's Automated Collection Services

**Starting in May**, EDCO will be enhancing your current collection service by implementing source-separated automated green waste collection and automated trash and recycling collection! As part of these new programs, EDCO will be providing residential customers with a new wheeled gray trash cart for household waste, a new wheeled blue recycling cart for commingled recycling and a new wheeled green recycling cart for green waste.

## Why Automated Collection?

Fully automated waste collection is a state-of-the-art waste removal system that is extremely efficient and results in a clean and orderly appearance on waste collection day. EDCO's Renewable Natural Gas (RNG)-powered automated collection trucks are equipped with a robotic arm that mechanically lifts and empties the new automated carts into the truck.

## New Green Waste Recycling!

EDCO is proud to provide the City of El Segundo with a new separate collection service for your organic material. Residents will begin to place all their green waste in their new

green cart and set it out at the curb on their collection day.

Our green waste recycling program is simple, convenient and very important to the preservation of our environment and precious landfill capacity.

## Why a Separate Collection for Green Waste?

Green waste makes up approximately 20-30% of the waste stream. In order to comply with the State of California's goal to divert 75% of the waste stream from landfills, EDCO is enhancing your recycling program to include a separate green waste collection. Collecting green waste separately will help us reach diversion goals and help preserve the life of our landfills by reducing methane emissions.



## New Automated Carts will be Delivered

New 95-gallon automated trash, recycling and green waste carts will be delivered to all residents **starting April 24, 2019**. An informational tag will be attached to carts that will offer pertinent information and a collection day-change reminder.

# State-Of-The-Art Collection

Fully automated waste collection is a state-of-the-art waste removal system that is extremely efficient and results in a clean and orderly appearance on waste collection day.

Each 95-gallon capacity cart will hold as much trash as three standard trash cans. The new trash carts have an attached lid that is great for sealing your trash and keeping animals out. The attached lids are also good for storm-water pollution prevention. Each cart also comes with a set of wheels which will help make moving containers to the street much easier.



equals 3 cans



## 95-Gallon Collection Cart

### Approximate Dimensions:

45"H x 28.5"W x 33"D

Automated carts should be set out in front of your residence, at street level, with the cart wheels against the curb, if applicable.



## Trash

*EDCO will provide each single-family and duplex residential customer with a 95-gallon gray automated trash cart for weekly trash collection.*

Use your gray trash cart to dispose of non-recyclable household trash. Residents can request one (1) additional gray trash cart.

### Household trash includes, but not limited to:

- Soiled Disposable Plates or Cups
- Soiled Food Containers
- Soiled Paper Towels or Napkins
- Broken Glass, Ceramics or Mirrors
- Diapers
- Pet Waste
- Vacuum Bags
- Rubber or Garden Hoses
- Wire



**KEEP OUT OF THE TRASH CART:**

- Recyclables
- Green Waste
- Household Hazardous Waste (HHW)
- Electronics or Batteries
- Fluorescent Light Bulbs
- Pharmaceuticals, Medical Waste or Needles
- Automobile Parts, including motor oil, oil filters, batteries, and tires





# Recycling

EDCO will provide each single-family and duplex residential customer with a 95-gallon blue automated recycling cart for weekly collection.

Use your blue recycling cart to recycle household containers, mixed paper, newspaper, cardboard and beverage containers marked ♻️ - ♻️, labeled "CA Redemption Value" or "CA Cash Refund," all mixed together in your recycling cart. Please help prevent contamination by not placing any trash or non-recyclable items in your blue recycling cart. Residents can request up to two (2) additional recycling carts.

## Recyclable material includes, but not limited to:



**ALUMINUM:**  
Aluminum, steel and tin cans, such as food and beverage cans for soda, soup, beer, beans, fruit, and vegetables. Clean aluminum foil, clean aluminum trays, and pie tins.



**PAPERBOARD:**  
Paperboard boxes such as cereal boxes, tissue boxes, refrigerated food boxes, boxes from toiletries, and soda/beer cases.



**METAL:**  
Dry and empty paint and aerosol cans.



**CARTON CONTAINERS:**  
Aseptic cartons, including milk cartons and juice boxes, half-gallon juice cartons, soup/broth cartons, and wine cartons.



**SHREDDED PAPER:**  
Shredded paper (placed in a sealed, labeled paper bag or clear plastic bag for easier handling).



**STYROFOAM:**  
Clean foam cups, meat trays, plates, egg cartons, block packaging (no peanuts), rigid polystyrene, and carry-out containers.



**CARDBOARD:**  
Cardboard, including boxes used for moving and shipping or any other box or packaging made of corrugated cardboard.



**GLASS CONTAINERS:**  
Glass containers including food jars and beverage bottles.



**MIXED PAPER:**  
Mixed paper, including junk mail, catalogs, magazines, newspapers, & paper used for computer printing.



**#1 - #7 PLASTICS:** All plastic containers, lids, and packaging with a recycling symbol of #1-7 (all containers accepted with caps and lids): water and soda bottles, peanut butter and other food jars, mouthwash bottles, vegetable oil containers, automotive oil containers, ovenable food trays, milk jugs, juice bottles, shampoo and conditioner bottles, detergent and bleach containers, condiment bottles, medicine bottles, bottle caps, butter and yogurt tubs, CD cases, baby bottles, 5-gallon water bottles, CDs, medical storage containers, and rigid plastics such as 5-gallon buckets.



EDCO will provide each single-family and duplex residential customer with a 95-gallon green automated green waste cart for weekly collection.

Use your green cart to separate green waste material such as landscape and pruning waste, nonhazardous wood waste and organics, such as food waste, all mixed together. Sod and ice plant are acceptable in small quantities. Due to the weight of those materials, fill the cart only half full. Residents can request up to two (2) additional green-waste carts.

## Green Waste

### Green waste includes, but not limited to:

- Grass Clippings
- Flowers
- Brush
- Tree Trimmings
- Weeds
- Palm Fronds
- Leaves
- Branches
- Wood Scraps & Chips
- Ice Plant (in small quantities)
- Ivy
- Floral Decorations
- Christmas Trees (cut in half; flocked trees are OK)
- Untreated & Non Lead-Based Painted Wood
- Food Scraps







# What to do on Collection Day



## Cart Placement

*To better serve you...*

Help us serve you properly on your collection day by setting out your trash, recycling and green waste carts as recommended by EDCO, in an unobstructed area. Please review the following guidelines and **set out carts by 7:00 a.m. on your scheduled day of service or the night before.**

- ▶ **Set out carts at street level with the wheels against the curb, if applicable, and out of the way of traffic.**
- ▶ **If collected from an alley, keep carts at a minimum of two (2) feet distance from walls or fences.**
- ▶ **Arrows on the lid of carts should point toward the street or alley.**
- ▶ **Keep a minimum of two (2) feet distance between your carts, and three (3) feet from obstructions such as parked cars, mailboxes, trees and telephone poles.**
- ▶ **Please do not overload your carts. Do not overfill the automated carts to prevent the cart lids from properly closing.**
- ▶ **Please be careful not to place carts in areas of traffic, such as bike lanes, to avoid blocking paths of travel.**



## Old Trash Can Collection


If you do not want your old trash cans, please place a note on them indicating you no longer want them and **put them out empty at the curb on your collection day the week following the delivery of your new carts.** You may also keep your old cans and reuse them for other household needs.


Please leave empty unwanted cans at the curb by 7 a.m. on your collection day the week following the delivery of your new carts or the night before your collection day. Cans with material in them will not be collected. These collections will not count toward a bulky-item collection.


## Questions?

*Please do not hesitate to contact our office and speak with a customer service representative. EDCO will answer any questions you may have about your new carts and try to resolve any situations you may come across.*

*Remember, just call EDCO and “We’ll Take Care of It!”*

 950 E. 27th Street  
Signal Hill, CA 90755

 (310) 540-2977

 Text (562) 203-0295

 ehenriquez@edcodisposal.com  
Customer Service Manager

 edcodisposal.com



# Free Special Events and Services

## ▶ Shredding, E-Waste and Mulch Events

Twice a year (six months apart), EDCO will hold FREE document shredding, electronic waste collection and mulch giveaway events. Detailed information will be sent out prior to the events.

## ▶ Bulky Item Collection

If it's too heavy or too large to fit in your trash cart, call us to schedule a FREE curbside bulky-item pickup. Residents can schedule bulky-item pickup service for large items such as water heaters, appliances, furniture, televisions, etc. (please no Household Hazardous Waste). Construction material will NOT be collected. Residents can schedule four bulky item pickups per year of up to six items each pickup.

## ▶ Bulky Item Cleanup Events

Twice a year, EDCO will hold FREE bulky item cleanup events. Detailed information will be sent out prior to the events.

## Save the Date!

### FREE MULCH

Available For Self-Haul



### FREE Paper Shredding Event, E-Waste Collection & Mulch Distribution!

Saturday, July 13, 2019

10 a.m. - 1 p.m.

City Hall Parking Lot on Standard St.

## New Quarterly Billing

### Transition to Billed Service

#### New Quarterly Fees

*As of May 1, 2019, EDCO will start billing for residential waste and recycling collection services.*

The City of El Segundo previously provided residents with waste and recycling services free of charge. On February 19, 2019 the City Council completed the Prop. 218 process and established a \$15.00 per month fee per residential unit.

EDCO will provide quarterly billing for waste and recycling collection in advance of service effective May 1, 2019.

- Single-Family Dwellings and Duplexes **\$15/month/unit**

Along with EDCO's superior customer service, residents will experience enhanced collection services, expanded recycling programs, special collection events, and more!

### WAYS TO PAY YOUR BILL

☎ Pay-by-Phone

EDCO accepts payments by phone using your Visa®, MasterCard® or Electronic Check, 24 hours a day, seven days a week! This free automated service is fast, easy and secure.

💻 Pay Online

EDCO accepts payments online at [edcodisposal.com](http://edcodisposal.com). Payments can be made on a one-time basis or set up an account for automatic payments.

✓ Easy Pay

EDCO offers a paperless option to pay your bill. Choose to sign up for our FREE Easy-Pay program and future bills will be paid by automatic deduction from your checking account. Save paper and postage.





950 E. 27th Street • Signal Hill, CA 90755

# NOTICE

Important  
Information Inside  
About EDCO,  
El Segundo's New  
Waste &  
Recycling Collector!

## Online Resources edcodisposal.com enter zip code 90245

*El Segundo residents have access to EDCO's dedicated community website.*

### Collection Day Lookup

Residential customers will be able to look up their collection and street sweeping day with a click of a button! A collection day map and an interactive collection day lookup feature is located under the Service Schedule tab.

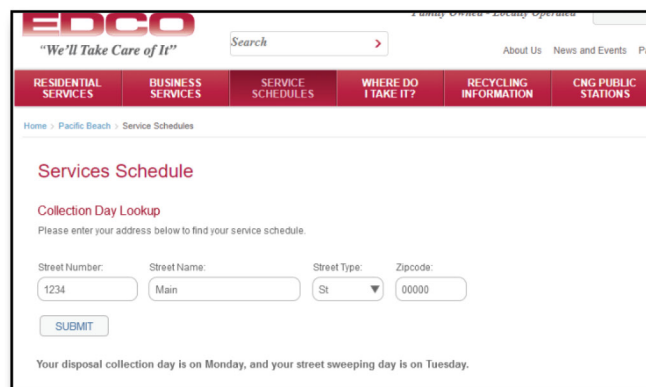
### News and Events

EDCO's website features communication tabs with news and events specific to El Segundo. Here you can find service alerts, upcoming cleanup and shredding events & environmental news.

### Stay Connected with EDCO

Stay connected with EDCO by registering your email address through our website and receive periodic notifications regarding service alerts, upcoming events and environmental news pertaining to El Segundo.

Subscribe by going to edcodisposal.com and entering your zip code. On our homepage, enter your email address in the designated email box and click on SUBMIT.



### Text with EDCO

Text messaging has become a form of communication that many of us are using on a daily basis. We often find ourselves on the go with no time to be on the phone or sitting in front of a computer. El Segundo residents can communicate with one of our friendly customer service representatives via text messages!

Text messaging offers customers another convenient way to efficiently communicate questions and requests with EDCO's customer service office. Text us today at (562) 203-0295! EDCO responds to texts during business hours, Monday - Friday, 8:00 a.m. - 5:00 p.m.